

REGENERATION AND COMMUNITY SERVICES – 2009/10 TARGETS / MILESTONES

Target 1. Implement the actions agreed in the Community Cohesion Framework and Action Plan, and work with other local statutory authorities on the development of a Community Cohesion Contingency plan and proposals for the prevention of violent extremism.

QTR 1 – On Target

Progress – Successful bid submitted to Migrant Fund for £120,000 over 2 years to support migrants facing issues and risks regarding accommodation, as part of a county-wide bid.

Progress on Community Cohesion Action Plan – Action plan endorsed by the Local Strategic Partnership (LSP), June 2009 and Steering Group established to monitor progress. First meeting of Steering Group will take place at end of July 2009.

To date have produced Welcome Pack (published on Council's website on 9th June), special issue of About magazine with community cohesion focus, external funding secured for various projects including Intercultural Football Tournament, and Migrant Impact Fund. Main event as part of Refuge Week held in town centre on 20th June.

Work now underway to prepare myth-busting procedure.

Targeted support for Black Minority & Ethnic (BME) businesses in Central St Leonards, providing information on business regulations and various Council services (e.g. licensing, environmental health). Development of new Council tax exemption form for long term foreign students. Planning underway for *Small World* event, bringing together foreign students and local young people in a 'fun' way - event due to take place 16th July.

Initial discussions held with East Sussex County Council officers on a coordinated approach to community cohesion contingency planning. Currently awaiting outcome of further discussions at County emergency planning level. Self assessment of local performance against NI 35: building resilience against violent extremism completed as submitted for incorporation into Countywide assessment. Draft action plan agreed by Safer Hastings Partnership (SHP). Subgroup established to take forward further development and implementation of action plan, reporting to SHP.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 2. Implement the Economic Development and Inclusion Strategy with partner organisations and the roll-out of the Area Based Grant programme in line with regeneration and economic inclusion objectives.

QTR 1 – On target

Progress – Economic Development & Inclusion Strategy consultation completed. (Final strategy document was endorsed by Hastings and Bexhill Economic Alliance in June, and adopted by Cabinet in July). Update/refresh of Implementation Plan under way in consultation with delivery partners.

Meanwhile strategy being implemented through a range of interventions by partners and the Council.

A Stade Arts Cultural advisory group has been established and has met several times to provide input and advice into the development of a bid to the Arts Council for a cultural development programme. This programme will be designed to build on the opportunities presented with the establishment of the

new Jerwood art gallery and public open space on the Stade, and will also be part-funded by Area Based Grant (ABG).

Officers are supporting the development of Hastings Trust's MyPlace project through one to one meetings with the project managers, and on the steering group which Hastings Trust has established to advise on the development of the business plan and associated capital delivery plan. Architects have been appointed (by Hastings Trust) and are in the process of developing preferred options for the refurbishment of St Mary in the Castle and the adjoining 7 Pelham Place. The completed business plans, legal agreements and capital delivery plan must be submitted to Big Lottery in early September.

Phase 3 of the Kings Road Corridor Improvement works – the Kings Road works – are nearing completion, resulting in visible improvements to the streetscape and main shopping area. Officers are working with the Gensing and St Leonards Community Forum to deliver the St Leonards Festival - assisting with the work of the Steering Group, providing training for volunteers, support for local business, applying for funding and sponsorship, and building capacity to deliver future events.

Neighbourhood officers are working with Greater Hollington Partnership to attract new committee members, develop a new constitution and structure, engaging with local members, and assist in the setting of priorities for the area. Open meeting organised on 23rd April 09 with over 57 participants attending. Some of these attendants will now progress to developing the new committee. This work includes support for Church in the Wood (local community organisation) to enhance their summer fair to attract wider level of participation, funding, developing a sustainable event and helping to improve community cohesion.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 3. Bring forward and adopt new processes for Community Engagement and partnership with the community in the light of proposals for the future of Area Based working inside Hastings and the new Duty to Inform, Consult and Involve.

QTR 1 – On target

Progress – Council has established a Working Group of elected members in line with Cabinet recommendation April 2009. The Working Group is due to report back on future proposals to the 30th November Cabinet. Area Boards to continue functioning as they have until the outcome of the Working Group's report to Cabinet is decided. In the meantime, officers are continuing to support area coordination structures and the work of the Area Management Boards.

Joint working between the Council and Hastings Voluntary Action (HVA) under the ABG funded Communities in Control project proceeding well. Clear outputs and outcomes in regard to supporting communities to represent themselves agreed between the partners. This will be reported on through the ABG monitoring process. To date, 64 Voluntary and Community groups have been recruited as members of Hastings Community Network. 95 volunteers have been recruited as Hastings Community Network Board members.

The police Neighbourhood Panel meetings are now generally working well and reports are being fed into the Multi Area Tasking Teams (MATT) process.

Regular Members' briefing sessions have now been implemented for all wards

Risk Level: Amber

Risks Description/Action: Working Group meeting to bring forward proposals

Target 4. Work with partner organisations to mitigate the impact of the economic recession and recovery and adopt a specific Council-wide strategy to address the recession.

QTR 1 – On target

Progress – Cross directorate working group formed and met twice to consider and then coordinate cross-Council package of interventions and support for residents and businesses affected by the recession. Credit crunch section on Council's website established which provides a range of assistance and referral services. Targeted work with local businesses to ensure maximum take-up of small business rate relief.

HBC has led a county-wide bid to the Department for Work and Pensions for *Future Jobs Fund* support for creation of up to 354 new jobs across the county. These are aimed at long-term unemployed 18-24 year-olds, plus other long-term unemployed in unemployment "hot-spots". We are working with East Sussex County Council, other boroughs and districts, colleges, Job Centre Plus (JCP), and community-voluntary sector employers. The bid was submitted on 30th June and a decision is due in mid-August. (Bid was successful achieving £2.3m across East Sussex) This is a significant step for Hastings – leading a county wide bid - and demonstrates practical collaborative inclusion work in partnership with all East Sussex local authorities.

ABG Retail Vitality project: Work started in April to investigate appropriate and feasible ways of improving the shopping environment and helping to attract people into the town centres, in order to assist retail businesses during the recession. This programme will also offer small grants to small and medium enterprises to take up vacant units and improve shopfronts in selected streets. Grant documentation now being worked up, and the worst shopfronts with high visibility are being identified for targeting. Officers are seeking the assistance of property agents in identifying property owners of vacant premises who are prepared to allow temporary occupation, decorative hoarding/shopfront treatments to minimise negative impact of vacant premises.

Risk Level: GREEN/AMBER

Risks Description/Action:

Medium level Risk 1: Failure to receive Future Jobs funding. Mitigation – existing Area Based Grant funded interventions, particularly in terms of encouraging/supporting job creation in cultural sector.

Medium level Risk 2: Lack of willingness by property owners/agents to allow temporary/short term occupation of vacant premises or animation/decoration of vacant shopfronts. Mitigation – explore potential of using powers under Section 215 to improve dilapidated vacant premises, particularly in areas of high impact.

Target 5. Develop and consult on a draft a Cultural Regeneration Strategy linked to other elements of regeneration activity and the Seafront Strategy.

QTR 1 – On target

Progress – Brief to be prepared in Q2 and Steering Group set up to oversee progress. Equalities Impact Assessment to be carried out during the development of the strategy. At a follow up Wavelength meeting of local and regional stakeholders explored a number of issues relating to the strengths and weaknesses of the area's cultural infrastructure, and the outcome of this will help inform the strategic planning process.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 6. Ensure robust performance management, monitoring, evaluation and reporting of regeneration programmes, including the Area Based Grant programme, as measured by a satisfactory audit and the achievement of projected expenditure.

QTR 1 – On Target

Progress – Project target information input onto Programme Management Database and Quarter 1 Monitoring Returns sent out to Area Based Grant and Community Partnership Funding projects. Service Level Agreements signed for all Community Partnership Funding projects. Service Level Agreements for all Area Based Grant funded projects due to start in Quarter 1 have been signed. Programme of Project Engagement visits to Area Based Grant and Community Partnership Funding projects started.

The quarterly claim reporting timeframe falls outside the PRP reporting timeframe. Reports setting out progress against targets and overall programme performance, including a highlight of issues/successes will be produced at the end of the month following the end of each quarter. Therefore, the first quarter's performance will be reported in the 2nd Quarter.

Risk Level: AMBER

Risks Description/Action: Not all projects have received Project Engagement Visits before the Quarter 1 return deadline, these visits include direction on how to complete quarterly returns and what information and evidence is required. There is a risk that the Quarter 1 returns will not provide sufficiently robust information and evidence. Staff are contacting projects via telephone to talk through return completion and have been flexible with regards return submission deadlines in this first quarter.

Target 7. Continue to work with the police and other key partners to reduce crime and disorder and the fear of crime in the Borough, as measured through the targets in the Community Safety Plan, by coordinating the work of the Safer Hastings Partnership.

QTR 1 – On target

Progress:

Crime indicators

While performance for most indicators are on target, crime rates for acquisitive like shoplifting and burglary have shown an increase in recent months. This is in common with many other areas and may be attributable to the economic downturn. Total crime in Hastings is however down 6.6% year on year and one of the highlights is a 25% reduction in public place violent crime.

Council community safety staff will be working closely with the new Police District Commander in focused work particularly on acquisitive crime and this will include a review of the working of Joint Action Group (JAG) and developing

comprehensive terms of reference to strengthen the role of the successful Council led Multi Agency Tasking Teams.

The range of interventions being funded by Hastings Area Based Grant 'Special Measures' funding are being rolled out and these will add capacity to and complement ongoing work of service providers, particularly Sussex Police.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 8. Carry out the year one refresh of the 2008 -11 Community Safety Plan and review funded projects, initiative, and targets, to reflect any new or emerging priorities.

QTR 1 – On Target

Progress – The year one refresh of the 2008 - 2011 Community Safety Plan has now been completed. An updated version of relevant parts of the plan was published in a two page spread in the Hastings Observer. This summary document has also been included as a link from the Safer Hastings Partnership website. The review process did provide the opportunity to ensure that the targets included in the plan were, wherever possible, aligned to Local Area Agreement, Sussex Police and HBC Community Strategy targets.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 9. Sustain reductions in fear of crime by developing and delivering a new Communications Strategy with accompanying action plan.

QTR 1 – On target

Progress – The emerging results of 'The Place' survey data do raise some concerns around current levels of fear of crime, particularly when compared with other community safety comparator areas. It should however be borne in mind that the questions asked were very different from those in previous local surveys.

Council officers on the Community Safety Partnership and supporting staff team will be playing a leading role in responding to the issues raised. The Communications Strategy will be reviewed by the SHP and action plan updated to reflect this.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 10. Achieve the financial targets and outcomes associated with contract delivery of agreed programmes by Tressell Training.

QTR 1 – Achieved

Progress – Sussex Coast College Hastings acquired Tressell Training from the Council in March. The Council will monitor the progress of Tressell services through membership on a steering group which will be established and which will receive an annual report from the College on the activities of Tressell.

Risk Level: N/A

Target 11. Bring forward options to implement the Cabinet decisions for the long term future and sustainability of the Tressell Training Unit.

QTR 1 – Achieved

Progress – See commentary under Target 10.

Risk Level: N/A

PLANNING SERVICES - 2009/10 TARGETS / MILESTONES

Target 1. Determine planning and related applications in order to meet or surpass the Government's targets.

QTR 1 – On Target with Risks Identified

Progress – Minor and Other planning and related applications exceeded the target levels but the Major applications did not meet the target due substantially to the need to enter into Section 106 legal agreements for a number of applications before issuing the consents. Such agreements take a significant amount of time to draft and to reach agreement with the relevant parties. 80.6% of Minor planning applications were determined within the 8 week period exceeding the target of 65%. 86.3% of Other planning application were determined within 8 weeks exceeding the target of 85%. 16.7% of the Major planning applications were determined within the 13 week period which is below the target of 60%. Of the six Major planning applications determined one was determined within 13 weeks and three required Section 106 agreements. It is still anticipated that the target will be met by the end of the year although is dependent on enough straight forward applications being received to determine within the 13 week target period.

Risk Level: AMBER

Risks Description/Action: Low/medium risk because the performance is dependant on the number of major applications being submitted and most importantly those determined within 13 weeks. If the applications require Section 106 legal agreements it is very difficult to meet the deadline because of the time required to draft and agree legal agreements. The consent cannot be issued before the legal agreement is signed because the applicant will have no incentive to sign up to legal obligations. Our own legal team are now willing to start to progress matters from an earlier stage given clear instructions although it depends on the legal staff resources available which have varied during recent years. In the case of the County Council, they will not instruct their legal team to draft an agreement until a resolution is made to approve by the Planning Committee or is given delegated approval subject to first the signing a Section 106 agreement. In such cases it is almost impossible to meet the 13 week deadline. Significant delays can also arise because applicants will want to check over agreements with their legal advisors before agreeing to sign up. Therefore the Council is in a weak position to require progress unless it refuses the development and by that time the 13 weeks is likely to have been exceeded. Three of the six applications this quarter required legal agreements and two of the three required a County Council agreement because highway contributions were required.

Target 2. Continue to work closely with Task Force partners to bring forward detailed proposals for consideration by the Planning Committee for Priory Quarter in the Town Centre, at Ore Valley and Queensway and then work with the Task Force to implement those which receive consent.

QTR 1 – On Target

Progress - The new Priory Square was opened in June. 1 Priory Square, an office development facing onto Priory Square and Priory Street, was completed in June. UCH 2, the expansion of the University Centre, at the rear of the Post Office and the upper floors of the existing Post Office has been the subject of pre-planning application discussions and a planning application is expect in quarter 2. At the Queensway South Enviro 21 Business Park planning consent was given for a wind turbine. The first phase of the business units (involving 3

units) and an innovation exchange are well advanced in construction. At Ore Valley the preferred house building company have applied for Government "kickstart" funding to bring forward the 1st phase of housing development which is to comprise about 50 dwellings on the southern part of the site on the former Goods Yard. If funding is agreed construction of the housing will need to commence by 31st March.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 3. Continue to work with the Task Force, Learning and Skills Council and other partners to ensure the successful development of Sussex Coastal College Hastings on Station Plaza.

QTR 1 – On Target

Progress – Construction of the new College buildings at Station Plaza are well advanced and due for practical completion in October 2009. The College's strategy involves the movement of some 2000 students and 300 staff to the new site. The moves will commence in November and following advice from the Learning and Skills Council and the Health and Safety Executive, will straddle December and January with an aim to fully occupy the building from 1 February 2010.

The Primary Care Trust (PCT) health centre building is also well advanced and due to be completed by April 2010. The College, PCT and residential developer are jointly working on a strategy to co-locate through the provision of a shared services arrangement for Station Plaza.

Gladedale, the developers of the proposed residential development on Station Plaza site, have been successful in achieving approval from the Homes and Communities Agency for "kickstart" funding, they intend to begin the residential superstructure works in January 2010, with all 103 residential units being completed by March 2011.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 4. Continue to assist in lobbying to secure improvements to the road and rail transport links, specifically to support the remaining processes to enable construction of the Hastings/ Bexhill link road from 2010, and press for the announcement of a preferred route by the Highway Agency for the Baldslow Link.

QTR 1 – On Target

Progress – Following the granting of planning permission for the Link Road, the County Council is proceeding with the scheme with a view to work starting in 2010. Five contractors have been selected to bid for the project. A public inquiry will take place in the Autumn in respect of Compulsory Purchase Orders made on the land not in the County's ownership. The Council with other local Councils and MP's are continuing to press for an announcement of the preferred route for the Baldslow Link and other A21 and rail issues.

Risk Level: AMBER

Risks Description/Action: Lobbying to continue

Target 5. Progress the Hastings Local Development Framework, ensuring an integrated approach with the development of the Hastings & St Leonards Sustainable Community Strategy, by:

- preparing the submission version of the Core Strategy
- commencing work on the Site Allocations Development Plan Document

- **assist in progressing the Local Area Transport Plan**

QTR 1 – On Target

Progress – Comments have been provided on the draft Hastings and St Leonards Sustainable Community Strategy, showing where there is linkage with the LDF. Published Responses have been provided to the Preferred Approaches consultation by publishing them on the Councils' website and sending feedback directly to consultees. The introductory chapters of the Core Strategy Submission version have been drafted. The Planning Policy team have worked closely with Natural England, consultants and landowners to progress further research on the possible environmental implications of allocating the site at Breadsell for housing. A joint draft Core Strategy policy on Pebsham Countryside Park has been worked up with Rother DC and was presented to the Countryside Park Management Board in July. A response has been prepared to the consultation by the Government Office for the South East of England (GOSE) on the proposals for the provision of Gypsy and Traveller and Travelling Showpersons sites to be incorporated in the South East Plan. In addition also prepared area reports to inform the Site Allocations Development Plan Document (DPD), met with infrastructure and service providers to undertake early consultation on the Site Allocations DPD, and undertaken focus groups to consult on the Employment land protection Supplementary Plan Document. No significant work has been undertaken by our staff on the Hastings and Bexhill Local Area Transport Plan which is the primary responsibility of the County Council.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 6. Through our zero tolerance approach to neglected and derelict buildings and land, target 40 neglected and derelict buildings or areas of land, prioritising those in the Central St. Leonards Renewal Area and in Pelham Crescent and Arcade.

QTR 1 – On Target

Progress – 13 properties completed in the quarter. Of those 7 were in Central St. Leonards. Work was completed to 1 property in Pelham Crescent where work is currently ongoing at a further 4 premises.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 7. Implement the second phase of grants for the conservation and repair of buildings that form part of our historic townscape in the Central St. Leonards Renewal Area.

QTR 1 - Slippage possible

Progress - Repair of 123 Marina approaching completion. 6 projects currently developing, but in Quarter 1 no new projects commenced on site. New project enquiries from owners severely restricted by depressed national economy.

Risk Level: RED

Risks Description/Action: Possible remedial action being greater staff time allocated to on site promotions with owners. Demand is dependant on the interest of property owners which the Council cannot control

Target 8. Implement the management plan for Marine Court by pursuing the:

- **Replacement of windows at Hanover House**
- **Removal of unauthorised external installations**

QTR 1 – On Target

Progress – An application re the cabling at Marine Court was submitted on 20/06/09 but has unfortunately been deemed to be invalid.

Work continues to the Hanover House windows.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 9. Take forward the master-planning proposals for West Marina providing a firm planning basis for the development and securing developer interest in the site.

QTR 1 – Will not meet target

Progress – The consultant's report on the viability of the West Marina scheme has confirmed that the project is no longer viable at the present time because of the down-turn in the property market. The scheme has therefore been put on hold but will be pursued once the market starts to improve.

Risk Level: RED

Risks Description/Action: Downturn in property market. Beyond the control of the Council

PROJECTS - 2009/10 TARGETS / MILESTONES

Target 1. Work with client departments to develop, define and deliver the Council's physical capital programme to time, cost and specification

QTR 1 – Slippage Possible

Progress – The Projects team continue to successfully work with service departments to ensure capital schemes are developed to meet defined needs. The Capital Programme officer working group will also reviewing the method by which it appraises the current 51 capital schemes in the Council's Capital Programme in Q2 with a view to implementing this method in Q3 as part of the annual budgeting process; the results of which will be reported to Cabinet in Nov-09.

Risk Level: Amber

Risks Description: Various generic risks. Mitigating Action: Various actions are in place, but most require agreement across services to be effective and almost all require early engagement with the Projects team. The adoption of a structured project methodology supported by officer training particularly for managers should mitigate most of the current risks if adopted.

Target 2. Implement structured project management methodology and associated staff development and support.

QTR 1 – On Target

Progress – The OGC best practice for project management recommends adoption of PRINCE2 as its preferred structured project management methodology for local government. Several other authorities have successfully tailored PRINCE2 and implemented these systems into their organisations supported by an officer training programme to assure success.

Work is now well underway to identify a small number of 'tailored methods' that HBC might now adopt that would best suit our needs and also identify what training and/or support systems might be appropriate to make it a success.

Risk Level: Amber

Risks Description: That a structured Project Management method will not be identified and/or adopted due to implementation cost and/or complexity
Mitigating Action: Work with other local authorities to investigate what tailored systems they have adopted and simply pick the most appropriate of these for adoption at HBC with a supporting programme of officer training to ensure take-up

Target 3. Work with Internal Audit Service to implement further improved risk management arrangements for the Council's capital programme.

QTR 1 – On Target

Progress – Projects continue to work with Audit to develop the GRACE system template for current and future capital schemes and to address any outstanding governance issues by adoption of a recognised Project Management Methodology.

Risk Level: Green

Risks Description: Nothing substantive identified at this point
Mitigating Action: Nothing substantive identified at this point

Target 4. Work with Planning colleagues to ensure the completion of the improvements to the exterior of Pelham Crescent.

QTR 1 – On Target

Progress – The Pelham Crescent restoration scheme has involved substantial efforts by officers to improve both the physical structure and the visual impact by cleaning & painting of the facades over the last 2 years via HBC grant funding.

Of the 15 properties in the Crescent 8 are now fully complete and 1 is physically complete but has not been painted. Works at 3 properties are now onsite and a further 3 improvement grants have now been approved following detailed submissions by the owners and are all expected to be onsite before Sept-09.

It is expected that all properties in the Crescent will be completed this year, except that one property at No.9 which will not have been painted.

Risk Level: Green

Risks Description: That s215 action to paint the facade will not be successful against No.9 Pelham Crescent

Mitigating Action/s: None required, as Planning Enforcement expect a successful outcome

Target 5. Implement a programme of seafront railing replacement to the Upper Promenade.

QTR 1 – Will Not Meet Target

Progress – Future implementation of this scheme will now be subject to the on-going review of Capital Programme priorities in the annual Budget process as the capital funding (part of Seafront Strategy – Structures scheme) has been re-allocated to offset potential additional funding requirements for the higher priority Stade Improvements and the East Hill Lift refurbishment capital schemes.

Risk Level: RED

Risks Description:

Mitigating Action: Overview and Scrutiny Committee are invited to delete this target.

UPDATE ON SHORTFALLS FROM 2008/09

3. Work with East Sussex County Council to deliver phases 1, 2 and 3 of the Kings Road Corridor Public Realm improvement project in Central St. Leonards.

Phase 1 and 2 of the improvement works to the London Road corridor were successfully completed in partnership with ESCC in 2008-09. Phase 3 Kings Road was delayed starting by some 8 weeks due to the need for gas main renewal in London Road, but has now been completed in early July-09 in time for St Leonards Festival.

Target Status: Achieved

DESTINATION MANAGEMENT - 2009/10 TARGETS / MILESTONES

Target 1. Refresh the Hastings & 1066 Country Marketing Plan by August 2009, for implementation in time for the 2010 season, taking into account and addressing the opportunities for culturally led tourism.

QTR 1 – On target

Progress – Work is underway on the marketing plan, and on the new Holiday Guide due out in December. This will be the first to make reference to the Stade improvements being planned.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 2. Refresh and implement the Council's Communications Plan by September 2009, identifying increased use of electronic media (including websites) and reducing dependence on paper and printing.

QTR 1 – On target

Progress – Significant budget savings have been identified by reducing print/advertising costs, and work is now underway to realise these.

Web use continues to grow; in this period, 533 105 visits were made to the four Hastings Borough Council-controlled websites, up from 457 408 for the same period last year, an increase of 16.55%.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 3. Provide residents and visitors with access to a wide range of services through the Hastings Information Centres throughout the year, serving 300,000 customers annually.

QTR 1 – On target

Progress – Visitors to the HIC this quarter were 76 098, and to the Old Town TIC 21 830, totaling 97 928 :- up 11.5% on the same quarter last year.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 4. Provide a comprehensive exhibition and education programme for 50,000 annual visitors to the Hastings Museum and Art Gallery and the 20,000 annual visitors to Old Town Hall Museum.

QTR 1 – On target

Progress – During this quarter, 8339 visitors were recorded at Hastings Museum, and 4175 at the Old Town Hall Museum. The 'Coasting' exhibition, featuring work by Turner and Bonnington (including our own Turner picture, which has been on tour as part of the exhibition), has obviously proved popular, as have the associated educational activities.

Risk Level: GREEN

Risks Description/Action: Tolerate

Target 5. Make progress on the access and educational improvements scheme for Hastings Castle by developing and submitting bids for European Interreg IV Funding and from the Heritage Lottery Fund.

QTR 1 – Target status – On target

Progress – A very helpful meeting has been held with the Heritage Lottery Fund during this quarter, who have been extremely helpful in their advice to us.

Risk Level: GREEN

Risks Description/Action: Tolerate

ENVIRONMENTAL HEALTH SERVICES

- 1. Help to improve public safety and the atmosphere of the town centre late at night, by working with partners such as the Police to reduce alcohol and drug related anti-social behaviour. We will achieve this by our licensing team routinely sharing intelligence with other agencies; carrying out regular intelligence lead late night compliance checks at licensed premises; facilitating premises reviews where properly made applications are submitted alleging serious breaches of one or more of the 4 licensing objectives, and by offering advice and support on good practice to existing licensees, and to potential new licensees.**

QTR 1 – On Target

The licensing team have continued their weekly partnership meetings with the local police to share intelligence on licensing matters that assist in the reduction of crime and disorder issues. They also regularly liaise on licensing and associated matters with trading standards, highways and planning enforcement.

The team continue to operate a flexible working pattern to cover extended hours worked late at night and weekends, and conducted 3 separate late night enforcement operations and 1 weekend operation in quarter one. They have also started a borough wide check of all 430 licensed venues to ensure compliance with the licensing and smokefree legislation. This will include offering support and advice to operators where issues are identified. To date 29 visits have been conducted.

In this quarter we have also administered a 'batch' of 6 premises licence reviews for premises in the Old Town. We hosted a mediation meeting prior to the 1st review hearing, and as a result 3 of the venues have been reviewed with an additional 15 conditions being placed on the licences. The remaining 3 venues have had their review hearings adjourned to the 11th August.

Throughout this period we have also administered 3 new premises licence applications, 1 new club premises licence application and 21 applications for licence variations.

Risk Level: GREEN

Risks Description/Action: There is some risk associated with the Licensing Reviews. For example if the Licensing Committee don't find in favour of the parties who have applied for the licences to be reviewed. Or if they do find in their favour, but their decision is successfully appealed in the Magistrates Court by the licensee, then scope for improving public safety in these areas using licensing legislation will be fairly limited.

- 2. Help to improve the local environment by taking enforcement action to combat enviro-crime such as noise nuisance, littering, and dog fouling, and by educating the general public on these important quality of life issues.**

QTR 1 – On Target

We have continued to build on the good work from last year when we transformed the old Warden Service into the Environmental Enforcement Team. This quarter the littering fixed penalty notices are spread across smoking related litter, general street litter, but there are also 7 for badly littered gardens. The process for dealing with badly littered gardens/yards is fairly long winded and time consuming but is working well. It's often used in

relation to a garden or yard that is full of rubbish/litter associated with that premises, and involves writing a 7 day warning letter, then carrying out a land registry search, and serving a 28 day Litter Clearance Notice. If the Notice isn't complied with we can issue fixed penalty notices, prosecute and/or carry out the clearance works in default & seek to recover our costs.

We've continued to robustly enforce the Dog Control Orders by patrolling and issuing fixed penalty notices for fouling and dogs off leads. Last year we trained the Rangers and Foreshore to assist with this enforcement, as well as the Environmental Enforcement Team. In quarter one the Rangers issued 5 fixed penalty notices for dogs off leads in Alexandra Park and another one on the West Hill. Foreshore issued 1 for fouling and 1 for dogs off leads.

At the time of drafting this report quite a high proportion of the fixed penalty notices were still unpaid. However, we have about 14 prosecutions pending, and payments can be slow.

Type of FPN	Number Issued in Q1	Number Issued in Q1 of Previous Year	Paid	Outstanding
Fly Posting	0	1		0
*Littering	14	6	1	13
Smoking related litter	18	8	7	11
Dog Fouling	25	19	14	11
Dogs off Lead	12	0	8	4
Total	66	34	30	39

* includes failure to comply with Litter clearance notice

Detailed Breakdown for dog fouling	
Parks and Open Spaces	
Warrior Gardens	2
Gensing Gardens	1
Helipad Ingleside	1
Tile Kiln Recreation Ground	1
West Hill	1
Winchelsea Graveyard	2
Brisco's Walk	1
White Rock Gardens	1
On Street	
Southdown Avenue	1
Battle Road	1
Hughenden Road	1
Halton Terrace	4
Caves Road	1
Eversfield Place	1
Tower Road	1
Michelson Close	1
Rock-a-Nore Road	1
Bembrook Road	1
Hardwicke Road	1
Cinque Ports Way	1

Detailed Breakdown for dogs off leads	
Parks and Open Spaces	
Alexandra Park	8
Bottle Alley Eversfield Place	1
On Street	
Old Church Road	1
Howlett Close	1
Parsons Close	1

Detailed Breakdown for dog ban areas	
None	

Our small Environmental Protection Team has also continued to work hard to improve the quality of the local environment by taking a robust approach to tackling noise pollution. In addition to their relatively routine work on noisy neighbours and pubs, which resulted in the service of 9 Noise Abatement Notices (7 for domestic premises, 1 car alarm and 1 commercial bar), they also carried out a lot of late night and weekend work monitoring premises in George Street and gathering the evidence required to support the 6 premises licence reviews. They also seized stereo equipment from 1 premises.

Risk Level: GREEN

Risks Description/Action: To date there have been no successful appeals against the Council in respect of littering and fouling offences.

- Promote and enhance better public health, safety and wellbeing by ensuring that all local food businesses provide safe food, and all local employers provide safe workplaces. We will achieve this through a balanced programme of education and support for businesses, and enforcement of food hygiene and occupational safety legislation.**

QTR 1 – On target

The Food and Health and Safety Team is currently on target with the annual prioritised programme for planned interventions for Health and Safety enforcement, and almost on target in relation to food hygiene enforcement. The team is currently one post down as the lead officer for food hygiene is reaching the end of a year away on maternity leave. She returns in mid August. Contractors will shortly be arriving to carry out some planned food inspections, utilising salary slippage, and it is anticipated that with their assistance, any shortfall experienced in Q1 will be addressed during Q2.

The team is currently planning a programme of joined up working with the Health and Safety Executive along with most other Local Authorities across East and West Sussex. This will include a project to carry out Health and Safety inspections in premises on industrial estates ensuring consistency of approach between the 2 enforcement authorities. We'll also be reviewing gas and electrical safety at outdoor events.

The team has also carried out timely and appropriate enforcement action involving two separate food businesses. In both instances officers from the team were carrying out unannounced food inspections and identified that both premises lacked any suitable supply of hot water at both sinks and wash hand basins due to defective gas boilers. In accordance with statutory guidance, voluntary closures were secured to prevent any risk to the public. Both premises

rectified faults with their boilers and were authorised to re-open. Further enforcement action is pending in relation to one of these premises due to other structural and cleaning failings identified during the primary inspection.

The Team also served Improvement Notices for food hygiene offences in relation to 4 other premises, which had failed to heed warnings about the need to implement formal systems for managing hygiene issues.

Risk Level: GREEN

Risks Description/Action: We are about 4% off target in relation to programmed food hygiene inspections. However, measures are in place to remedy this in quarter 2.

- 4. Work with partners across Sussex such as the Police and the Fire and Rescue Services to review and update the Council's generic emergency plan. We will test this revised plan by holding a multi agency training exercise involving as many of the Council's emergency response team as practicable.**

QTR 1 – On Target

This quarter we have worked with partners on establishing the new countywide system of Safety Advisory Groups. This will result in a new Multi Agency system for dealing with the emergency planning aspects of large public events, including a new guidance document developed by emergency planners from all agencies in Sussex.

Some elements of the generic emergency plan have been updated including the transport plan for evacuation.

We have also been leading on the Council's review and refresh of our business continuity planning arrangements, and ensuring that the Council is prepared for dealing with the predicted escalation of the swine flu pandemic.

Risk Level: GREEN

Risks Description/Action: Work to update the Council's generic emergency plan is proceeding. However, the proposed management restructure will impact upon this work. Many Directors and Heads of Service currently participate in the Council's out of office hours emergency response system. If posts are deleted and managers made redundant/redeployed, roles and responsibilities will change in relation to this important system. As a result the emergency plan will need to be updated after the restructure has been completed, and the training will similarly be delayed. Our Emergency Planning resources are shared with Rother District Council and we only have 0.75 FTE each. The work on business continuity planning, swine flu, and the recent flooding have all taken up a lot of this fairly limited resource, as well as a lot of the Head of Environmental Health's time. Despite these factors it is anticipated that this target will be met by the end of 2009/10.

RECYCLING AND WASTE SERVICES

- 1. Subject to the results of the consultation exercise and Cabinet approval, introduce a new on-street communal bins scheme, and identify alternatives for the remaining weekly collection areas where these are appropriate.**

QTR 1 – Slippage possible

In April the results of the consultation and proposals for the remaining weekly collection areas were put to Cabinet. Cabinet asked Officers to look at the financial viability of providing a partial communal bin solution for those areas that supported the proposals >60% through the formal consultation process and if financially viable to look at operating a small scale trial. With a reduced number of properties it is more challenging to find a financially viable solution but Officers are continuing to work with our contractor.

Risk Level: RED

Risks Description/Action: Negotiations with contractors continues with aim of achieving neutral cost. Other options for weekly collection areas are also being investigated and work is ongoing with ESCC and other Boroughs and Districts to identify good practice. A report is scheduled for Cabinet in November.

- 2. Raise awareness of, and promote recycling benefits and opportunities both amongst council staff and local people and market the successful results in relation to achieving our National Indicator targets. (See performance indicator section in Part III)**

QTR 1 – On target

New pictorial recycling leaflets and bin stickers produced showing what can and cannot be recycled. Proposals for a 2 year campaign are currently being drawn up to raise awareness around recycling, reduce the level of contamination in our recycling and refresh, and promote, our bring sites.

Risk Level: GREEN

Risks Description/Action: Budget required for year 2 funding

- 3. Identify more environmentally or financially sustainable alternative arrangements for processing recyclates, and expand as far as possible the range of materials that residents can recycle.**

QTR 1 – On target but slippage possible

We are continuing to work with East Sussex County Council to try and expand the range of recyclates that can be collected from the kerbside and are looking to review the facilities that are provided at our bring sites.

Risk Level: AMBER

Risks Description/Action: The kerbside recycling specification is dependent upon the input specification for the materials recovery facility provided by Veolia Southdowns on behalf of East Sussex County Council so is difficult to influence.

- 4. Explore and identify the steps required to synchronise the waste collection contract end dates of neighbouring Councils to allow options for a joint tendered service to be considered.**

QTR 1 – On target

Adjoining boroughs have expressed an interest in a joint tendered service.

Risk Level: GREEN

Risks Description/Action: Four of five neighbouring adjacent boroughs have indicated support for the proposal and exploratory talks are beginning.

5. Increase the number of residents participating in the Garden Waste scheme to help achieve our objective of making this a cost neutral service.

QTR 1 – Achieved

This scheme has been a tremendous success with 3,303 bins provided generating £115k of income taking this nearer to a cost neutral service. The increased composting is also adding to the overall recycling rate.

Risk Level: GREEN

Risks Description/Action: The scheme is almost at a cost neutral position and is a great success to the team.

6. Continue to improve service delivery from our contractors by ensuring they meet contractual requirements for Refuse and Recycling, Street Cleansing, and Public Conveniences.

QTR 1 – On target with risks identified

We continue to closely monitor contractors performance and defaults totalling £1,050 have been claimed and agreed. In Q1 the monthly missed bins per 100,000 were 64, 63 and 70 respectively which is higher than the contractual requirement of 60 per 100,000. This is an area that is being monitored closely with our contractor

Risk Level: AMBER

Risks Description/Action: Close monitoring to reduce figure below 60 by year end.

7. Sustain the recent significant improvement and seek to further improve street cleansing standards as monitored by the National Indicator NI195 (See performance indicator section in Part III)

QTR 1 – Achieved

The latest street cleanliness scores for 09/10 were 3% which is an improvement against the overall 5% score for 08/09 (lower is better).

Risk Level: GREEN

Risks Description/Action: The latest street cleanliness scored for 2009/10 were 3% which is an improvement against the overall 5% score for 2008/09 (lower is better) and well within the 10% target for the full year.

8. Complete the Public Convenience and Building Cleaning contract procurement ensuring we achieve good value for money.

QTR 1 – On target

Joint procurement undertaken with Rother and Eastbourne to reduce costs due to economies of scale. 15 formal tenders received. These are now subject to evaluation.

Risk Level: GREEN

Risks Description/Action: Tender evaluation process underway. Q&A session with 15 tenderers commences on 5 August.

9. Re-locate the Waste Services Team to manage the Bulverhythe Depot, and develop sustainable income streams to support the Depot's future operation.

QTR 1 – On target with risks identified

The team have now successfully relocated to the Bulverhythe Depot. Unfortunately the party that was interested in occupying a third of the depot was unable to obtain an Operators licence for the site and have now found alternative accommodation. Officers are now speaking to other interested parties.

Risk Level: RED

Risks Description/Action: Office move completed. Inability to obtain Operators Licence (due to petitions/objections mainly due to historical problems) will limit range of potential occupiers. Officers will need to work with potential occupiers to obtain "O" Licence.

RESORTS AND AMENITIES SERVICES

1. Through effective management of our Parks and Open Spaces we will:
 - **Achieve our annual Community Strategy target for accessible and good quality open space**
 - **Renew the Green Flag awards of Alexandra Park and Hastings Country Park. Obtain Green Flag status for St. Leonards Gardens.**
 - **Support the development of Pebsham Countryside Park through establishing and leading a new technical panel on Economic Development at the park**
 - **Refresh the Hastings Country Park Management Plan**
 - **Provide a coherent network of Friends groups associated with parks and green spaces and have at least one borough-wide friends' event**
 - **Provide management maps for at least four Local Nature Reserves**
 - **Work with partners to provide at least one community event in parks or nature reserves each month.**

QTR 1 –

- **Quality Open Space - On Target.** Bembrook Open Space and Ore Village “gap site”, when completed later this year, will meet the 09-10 improvement target
- **Green Flag Awards - Achieved.** Green Flag status has been successfully renewed at Alexandra Park and Hastings Country Park. St. Leonards Gardens has achieved its first Green Flag for this year. Both Alexandra Park and St. Leonards Gardens have been awarded English Heritage sponsored “Green Heritage” awards.
- **Pebsham Countryside Park – On Target.** The Economic Development technical panel has been established and met for the first time in quarter one. The panel’s first tasks will be the production of a master plan for the Activity Zone in the southern part of the park and the assessment of proposals for commercial and sporting activities.
- **Hastings Country Park Management Plan - On Target.** The first draft of the refreshed Hastings Country Park & Nature Reserve management plan has been completed. Consultation with the Friends Group and the Management Board will take place in quarter 2.
- **Friends Groups - On Target.** The first Friends networking meeting was held in late March and proved popular. It will become an annual event with the next one scheduled for January or February 2010. Our support for friends groups continues through the Rangers and the Nature Reserves Officer and will be enhanced in late 2009 when the “Access to Nature” funded Community Development Officer is in post. That officer will also oversee the creation of a Friends of Pebsham Countryside Park group.
- **Local Nature Reserve Management Maps – On Target.** The management map of Churchwood and grazing map for Hastings Country Park have been completed and are available online.
- **Events – Achieved (and continuing).** Friends of St. Leonards Gardens event was held in June; a festival was held in Warrior Square Gardens in July. Over 107 events/activities are planned as part of the Wildhastings Events Programme where there is an average of 8 events per month in parks and open spaces. These are provided in partnership with Friends and other community groups. A number of these activities take place in Local Nature Reserves. Details have been published in our events leaflet and on the Wildhastings website.

Risk Level: GREEN

- 2. Complete a review of our portfolio of playgrounds, including an assessment of the adequacy of coverage, a programme of maintenance and refurbishment requirements, and the resolution with developers of outstanding commitments to adoption of new playgrounds. Complete the Playground refurbishments funded from Pathfinder and Make Way for Play and deliver a new Skate Park.**

QTR 1 – On target

Work to start in the Autumn involving Amicus Horizons to re-audit our playground sites following phase 1 of Pathfinder playground refurbishments. The results will further refine our strategy and forward planning in improving/upgrading by priority. Results from the independent safety inspection will also be incorporated.

Wishing Tree Open Space – Construction of the new Natural Play Area starts 27th July. The new Bembrook Natural Play Area; Seaside Road refurbishment and West Hill extension, have all been consulted upon and are at the design stage. The new Skatepark design and build contract will be tendered during August.

Risk Level: GREEN

Risks Description/Action: All Play Pathfinder funding is time-limited and requires completion and reopening before 31 March 2010. The refurbishments have been planned and will be managed as a coordinated programme.

- 3. Ensure continuing high levels of public satisfaction with the cleanliness and safety of open spaces through the enforcement work of the Ranger Service. Monitor and report to Scrutiny quarterly on Fixed Penalty Notices issued.**

QTR 1 – On target

A total of 7 fixed penalty notices were issued by the Rangers for dog fouling and dogs off leads offences. Rangers have been working with Environmental Community Officers (ECO's) and Community Officers (CO's) to target dog fouling hot spots in parks and carried out a number of joint operations during this period.

Rangers have implemented a system of health and safety inspections for all sites to manage the Council's duty of care.

In the 2008/2009 Hastings Place Survey 79% of respondents were either satisfied or very satisfied with the provision of Parks & Open Spaces services.

Risk Level: GREEN

- 4. Achieve a Quality Coast award for Pelham Beach and implement actions from the Scrutiny Review of the Seafront. Complete the Environment Agency-funded capital works to groynes. Develop and implement the Coastal Protection Emergency Plan.**

QTR 1 – Achieved/On target

We were formally inspected during June and awarded the Quality Coast designation for Pelham Beach. We have implemented an action plan in preparation for achieving a second award at Marina, St. Leonards, for next season.

The 09-10 programme of capital works to the groynes has been completed. The first major action from the Scrutiny Review, relaunching the Coastal Users Group, has taken place.

Risk Level: GREEN

- 5. Deliver the actions from the Shoreline Management Plan as agreed with the Environment Agency. Participate with the EA in the Coastal Defence Strategy Review during 2009. Use the results of the review to inform the development of a Beach Management Plan, in consultation with Coastal Users Group.**

QTR 1 – On target

The Coastal Defence Strategy Review was launched with an initial regional meeting of local authorities and the Environment Agency. In accordance with the Shoreline Management Plan, proposals for a unified regional maintenance plan are to be submitted to the South East Coastal Group in September.

Risk Level: GREEN

- 6. Complete the refurbishment project and reopen the East Hill Lift. Complete the final capital works to the West Hill Lift during shutdown in January and February 2010. Achieve compliance with Health and Safety Executive requirements on both lifts prior to reopening.**

QTR 1 – On Target

A contract for the East and West Hill lift works has been agreed and signed. Preliminary works have started and carriages/chassis will be removed from East Hill Lift on 12th August. The Health & Safety Executive have agreed to an extension of the West Hill Lift Improvement Notice until 31.03.2010 and have accepted a programme of safety inspections and other works that we will now implement.

Risk Level: GREEN

Risks Description/Action: The technical nature of this project and high public interest create a medium level of risk which is being carefully managed through project management principles.

- 7. Following on from the Best Value Review of Public Maintenance, agree and publish our Public Realm Strategy to set out objectives and actions for maintenance and improvement of public spaces. Continue to consolidate information about asset maintenance into planned and sustainable programmes, including estates maintenance and amenity lighting programmes during 09/10.**

QTR 1 – On target with Slippage possible

The Public Realm Cross Cutting Group has agreed the contents and aim of the Public Realm Strategy. The first draft document is now being prepared. After a period of intensive works on accommodation, the building surveyor team has resumed work on a consolidated asset maintenance programme. A level of Estates maintenance is under negotiation with the Estates Manager and other maintenance will be consolidated into our proposals for 10-11 revenue budgets and the Repairs and Renewal Reserve.

Risk Level: AMBER

Risks Description/Action: The Public Realm Strategy document is still in early draft form and is behind schedule due to resource conflicts. We expect to catch up in the Autumn and meet the year end deadline.

Asset inventories and maintenance schedules are being assembled by category (lighting, sports pavilions, town centre furniture etc) but the programme may have to be extended to deal with funding limitations and high repair and demolition requirements.

The £100,000 capital budget for public realm improvements has funded the refurbishment of Butler's Gap, repaving of Havelock Road and, in the Autumn, upper Queens Road (with ESCC), Harold Place night time toilets, town centre litter/cigarette bins, Wellington Square period lighting and new way-finding signage (with SeaSpace).

- 8. Complete the plans and tendering for new cremators and mercury abatement equipment at the Crematorium to improve our service and meet new EU emissions targets by 2012. Complete the feasibility work and business case for improvements to the Chapel.**

QTR 1 – On target

Consultation and design has been completed for the extension of the chapel proposal. The business case for an 'invest to save' project will be prepared for consideration by lead members in the Autumn. The main tender for cremators and abatement equipment will take place in August – September and the results reported to Cabinet in November.

Risk Level: GREEN

- 9. Meet our responsibilities under the Biodiversity Duty by achieving the annual targets in our Action Plan.**

QTR 1 – On Target

The action plan from the Biodiversity Duty contains a number of actions that are classified as on-going. During 09-10, these will be embedded in operating procedures. The specific 2009 target involves the collation of data from planning applications to assess the impact of approved development on biodiversity and to publish the results of the assessment. The Borough Ecologist will organise and monitor this work and report in quarter 4 of 2009-2010.

Risk Level: GREEN

PARKING & HIGHWAYS

- 1. Deliver Highways projects and work programmes on time and within budget under the terms of the Highways Agency Agreement with ESCC and the codes of practice.**

QTR 1 – On Target

All targets achieved. Revenue and capital budget profiles agreed with ESCC and spend on target. Carriageway resurfacing completed at Cornwallis Gardens, Elphinstone Road, Sedlescombe Road North, Hollington Old Lane and Quebec Road. Footway resurfacing works completed at Devonshire Road, Grand Parade and Harrow Lane.

Risk Level: GREEN

- 2. Work with partners to deliver the objectives of the Quality bus Partnership Action Plan. Help improve bus punctuality by effective enforcement of parking restrictions in bus stop clearways and bus corridor routes.**

QTR 1 –On Target

Figures charting last years achievements in delivering the QBP Key Targets are being collated from East Sussex County Council and Stagecoach. An update report will be presented to the Traffic Management Committee by end of Q2.

Hastings Borough Council met its targets for 2008-9 with 3 new or replacement bus shelters being provided (at Glyne Gap, Queens Road and Tesco) and having no increase in the number of HBC controlled off-street parking spaces in the town centre.

Last year the total number of passenger journeys made in Hastings rose by over 26% on 2002-3 figures, exceeding the QBP target of 24%.

Enforcement of parking restrictions continues to assist bus punctuality, although recent major road works on Bexhill Road and London Road have caused delays for several weeks.

Risk Level: GREEN

- 3. Deliver an effective and efficient parking enforcement scheme to reduce congestion, maintain traffic flows and enhance safety at road junctions and school safety zones.**

QTR 1 – On Target

The enforcement team patrolled all areas in accordance with the agreed frequency of patrolling pattern. Although there is a 1.8% reduction in the total number of Penalty Charge Notices issued, we have issued 8% of total Penalty Charge Notices within the major bus corridor routes, an increase of 2% compared with previous year. The local bus operator confirmed that they have no issues with our enforcement efforts and it meets their expectations. We continued to provide patrolling of schools in accordance with the rota during the school start and finish times.

Risk Level: GREEN

- 4. Maintain and manage Borough Council car parks to ensure we retain our 12 Safer Car Park Awards.**

QTR 1 – Achieved

At a recent annual inspection of car parks for the Safer Car Parks Award, we managed to retain all 12 awards with assurances given that the painting and

re-decoration of Priory street car park is imminent. Plans are being progressed to commence these works at the end of holiday season.

Risk Level: GREEN

- 5. Work with partners and the Department for Transport to bring to a conclusion the discussions over the experimental Town Centre cycling proposals and implement the outcome of that work.**

QTR 1 – On Target with risks identified

Still awaiting the Department for Transport's decision for the revised route. A report will be submitted to the Traffic Management Committee as soon as it is received.

Risk Level: AMBER

Risks Description/Action:

Still awaiting approval from DfT. Growing opposition to proposal from Police and some of the community. Will need to be reconsidered by Traffic Management Committee.

- 6. Monitor the impact of the revised parking scheme in central St Leonards to ensure it delivers the objectives of the Economic Impact Assessment to the benefit of the community.**

QTR 1 – On Target

We introduced a new patrolling beat for Central St Leonards in April 2009. Civil Enforcement Officers now patrol the area and enforce parking restrictions. As expected, the large amount of pocket book data collection required to enforce the one hour limited waiting areas is not the most efficient method of enforcement. Civil Enforcement officers have received negative feedback from businesses in Norman Road where the limited waiting has been reduced to one hour. There has been an increase in the number of requests for an extension of the resident parking scheme. Meetings have been arranged with residents to the north of Warrior Square Station and Ward Councillors, to develop these requests and formulate proposals for further wider consultation.

Risk Level: GREEN

- 7. Work with partners to relocate the CCTV monitoring room to the new College building in order to provide a more fully integrated CCTV system able to deliver enhanced monitoring to reduce crime and the fear of crime and support the local economy.**

QTR 1 – Slippage possible

There has been delays in setting up legal framework with the developers of the college for the relocation of the control room. We continue pressing for the agreement.

Risk Level: AMBER

Risks Description/Action:

- (a) The college would not sign up the agreement for the new monitoring centre – Need to source another alternative site with other interested partners.
- (b) The cost of the project exceeds allocated funds and time frame – Control effectively the overall cost to ensure within the budget and delivery time.

HOUSING SERVICES – 2009/10 TARGETS / MILESTONES

Target 1. Work with partners to enable the delivery of over 700 new homes in Hastings under the Millennium Communities Programme, by putting in place the necessary development framework and infrastructure to achieve a start on site on the first residential units at Ore Valley in 2010/11.

QTR 1 – On target with Red risks identified.

Progress – Ore Valley Phase 1 due to start on site March 2010. Station Plaza has been shortlisted for Government Kickstart funding, and aiming for start on site March 2010.

Risk Level: Amber

Risks Description/Action: subject to detailed planning permission and confirmation of HCA Kick Start Funding.

Target 2. Accredit a further 100 properties through the Accredited Lettings Scheme.

QTR 1 – On target

Progress – 38 properties accredited in quarter one ahead of the quarterly target of 25.

Risk Level: Green

Target 3. Complete and publish a new 5-year borough-wide Housing Strategy.

QTR 1 – On target.

Progress – Consultation on the draft Housing Strategy ends Monday 3rd August. Comments shall then be fed into the Strategy to deliver the final draft version for adoption by Cabinet in September 2009.

Risk Level: Green

Target 4. Adopt revised affordable housing policies in line with Local Development Framework timetable. Deliver more than 60 affordable homes to contribute to achieving the East Sussex Local Area Agreement commitments.

QTR 1 – Slippage Possible

Affordable Housing policies are being prepared in accordance with the timetable set out in the Local Development Scheme which was adopted at Cabinet on 30 March 2009. The current projection for delivery of affordable homes during 2009/10 is 51, meaning a shortfall of 9

Risk Level: RED

Risks Description/Action: There is a significant risk that this target will not be met due to the slowdown in the housing market.

However, Amicus Horizon are looking to continue with their 'Street Property Acquisitions Scheme' which dependant on HCA funding and the availability of suitable properties. Should they secure both there is still the possibility that the target will be met.

Kickstart funding has also been applied for in respect of new provision at Station Plaza and Ore Valley development sites. If awarded completions would not occur during 2009/10

Target 5. Return 15 long term (over 2 years) empty dwellings to residential use.

QTR 1 – On target

Progress – 7 properties long term empty homes brought back into use in quarter one ahead of the quarterly target of 4.

Risk Level: Green

Target 6. Assist 40 households to access private rented sector housing through the Council's 'Letstart' service in order to prevent homelessness.

QTR 1 – On Target

Progress – 14 households re-housed in Quarter 1 against a quarterly target of 10.

Risk Level: Green

Target 7. Adopt a countywide strategy and action plan for achieving an overall reduction in youth homelessness.

QTR 1 –On target

Progress – The final draft strategy has been produced and is it planned for all Local Housing Authorities and East Sussex County Council to adopt the strategy by the beginning of Q3

Risk Level: Green

Target 8. Continue to improve private sector housing through financial assistance and enforcement action, to achieve the Decent Homes Standard in respect of 500 properties borough wide, than 25 whole houses in multiple occupation (HMO) properties in St Leonards.

QTR 1 – On target with risks identified

Progress – 130 properties improved in quarter one across the borough ahead of the quarterly target of 125. 7 whole houses in multiple occupation in St Leonards improved in quarter one, exceeding the quarterly target of 6.

Risk Level: Amber

Risks Description/Action: The revised target established for St Leonards will be harder to achieve as it is focused on whole building improvement rather than the number flats in a block. However, current progress suggests that we should meet the target at year end.

LEISURE SERVICES – 2009/10 TARGETS / MILESTONES

Target 1. Monitor the leisure and theatre contracts to ensure that they continue to meet community requirements by increasing usage and maintaining user satisfaction levels through the year.

QTR 1 – On Target with risks identified

Attendance at the leisure centres continues to increase compared to the same quarter last year (Summerfields +2%, Falaise +1%, Hillcrest +8%). The increase at Hillcrest may be due to the installation of refurbished gym equipment and a revamped childrens activity programme. Membership sales are also being maintained at levels higher than last year.

Free swimming for people aged 60 or over resulted in 3176 attendances at the pool in the first three months of the 2 year programme. (comparative data is not available for previous years).

Theatre attendances are below the previous year, due to the low level of programming following the change of contractor. The new operator is developing the programme and the decline in the number of performances is expected to be reversed in the rest of the year.

Risk Level: Amber

Risks Description/Action:

Theatre attendances are below the previous year, due to the low level of programming following the change of contractor. The new operator is developing the programme and the decline in the number of performances is expected to be reversed in the rest of the year.

Target 2. Provide opportunities for people of all ages to enjoy physical activities and adopt healthier lifestyles through the Active Hastings and our other development programmes. We will engage with 2000 new participants of whom 30% will be currently inactive (defined as participating on less than 30 minutes for 3 days per week).

QTR 1 – On Target

Progress – Active Hastings engaged and registered **564** new people (28% of target) between **1st April** and **30th June 2009**. **246** of these participants had taken part in no physical activity in the past 12 months, and **324** of these were taking part in physical activity on less than the recommended 3 days per week. This takes the total number of participants to **9448** since the project began in May 06, with **2888** having done no physical activity in the last 12 months. **4744** were doing activity on less than 3 days per week.

During this quarter an additional £17k was secured from Pfizer Foundation to increase the amount of work we are doing with lone parents. Active Hastings was also selected by the Department of Health and the National Social Marketing Centre to be a Change 4 Life pilot project, therefore future work will have a strong family focus.

The Streetgames Project registered 201 participants, (40% of the annual target of 500)

Risk Level: Green

Target 3. Finalise the Hastings and Bexhill Sports and Leisure Facilities Strategy (currently draft) and identify proposals for the replacement or refurbishment of Summerfields Leisure Centre and Falaise Fitness Centre.

QTR 1 – On Target

The draft report from the consultants was the subject of public consultation using a combination of public meetings, meetings with invited stakeholders such as sports clubs and schools, and web based opportunities for individual

responses. The final report is expected to be available to be considered by Cabinet in September.

Risk Level: Amber

Target 4. Maintain opportunities for children to develop skills through play by continuing the regular programme of activities (5 Play Days and the Play on the Beach event plus street activities programme) and run a scheme to encourage excluded families to participate in these events. The street programme has a target of involving 200 young people per year.

QTR 1 – On Target

Progress – The Outreach Street Play project has continued to deliver four free Street Play sessions in areas of deprivation. A total of 46 new participants (23% of the annual target) were registered during this quarter.

Throughout the quarter an inclusive Saturday morning free play session continued to run, which engages with families including those with disabled children or those with additional need. This session aims to identify families that may need extra support to attend our large scale Summer play events. The session is a partnership project working with NHS Hastings & Rother and ESCC Disability Service.

Planning for the annual play on the beach and summer playdays in Alexandra Park is underway

Risk Level: Green

Target 5. Work with partners to develop proposals for a second natural play area in the east of the Borough jointly funded by the Council and the National Lottery.

QTR 1 – On Target

Progress – Bembrook Open Space Natural Play Area: Consultation was completed in Spring 2009 but concern raised by local residents about the proximity of play areas to their homes. Consultation on new conceptual designs and locations for the play equipment are to be held during Qtr 2. The proposed play "trail" will link Old London Road to Bembrook with a series of natural, challenging modules of play.

Risk Level: Green

Target 6. In consultation with local people, design and build an adventure playground in the Ore Valley, funded by the Play Pathfinder grant.

QTR 1 – On Target with Risks Identified

Delivery of this project within the tight time frame allowed (to 31 March 2010) leaves no contingency in the programme for unforeseen issues. The project team are planning the delivery of the building and working with the community to seek to develop community management arrangements. Site analysis has identified only 2 potential sites within the green space on which the playground can be delivered in the available time.

Risk Level: Red

Risks Description/Action: The project is to be delivered to meet the funding criteria by 31 March 2010. The Project Team and Project Board are meeting regularly to ensure that the project objectives and milestones are met and to monitor progress.